

# OPTISIM

## An exclusive cloud-based SIM cards & lines manager

OptiSIM is a web-based solution which provides, via a secured (SSL) access, the ability for IEC Telecom customers to manage and monitor all their satellite lines (SIM cards, VSAT links or devices), call details and invoices, enabling an extensive follow-up of prepaid and postpaid accounts.

**PROVISIONING**

**ACCOUNT  
MANAGEMENT &  
FOLLOW-UP**

**BILLING &  
INVOICING**



### **ONE UNIQUE TOOL TO MANAGE ALL YOUR PROVISIONING NEEDS IN REAL TIME**

OptiSIM allows any customer, once identified, to access its satellite-based lines and place orders to:

- Handle the SIM card or line activation
- Add credit to the prepaid lines
- Manage postpaid subscriptions (change plan: upgrade or downgrade, deactivation, suspension...)

All customers' orders are stored and executed within the predefined SLA.



### **EXTENSIVE FOLLOW-UP OF YOUR TRAFFIC AND ACTIVITY**

OptiSIM has been designed to provide a complete overview of telecommunications activities on the deployed fleet. Including information such as:

- Calls/ data session, date and location for all devices
- Volume usage (voice/data usage in MB, in minute or in USD)
- Perform specific requests on traffic report
- Rename and edit account devices (SIM cards or lines) to make invoicing clearer when customers

manage multiple accounts or lines

- Create consumption alerts and receive notifications when the threshold is exceeded (in MB, minutes or USD)

Example: create a low balance or expiration alert and receive a notification when a SIM card needs to be recharged. For postpaid, set up a high usage alert

- Follow-up specific fleets (eg. SCAP)



## EASY BILLING AND INVOICING MANAGEMENT

OptiSIM collates and aggregates all call details and automatically stores and delivers monthly invoices in PDF and/or Excel formats. For billing purposes, customers can use OptiSIM to:

- Manage their invoice currency (€, USD, AED, SGD, NOK, ZKT, SEK, DKK) – Multi-currency tool
- Consult and export past invoices when needed (unlimited invoices history)
- Consult all SIM details for all usage types (ahead of invoicing creation)



## EXTENDED ACTIVITY REPORTING TO ADAPT/ ADJUST YOUR OPTIONS

OptiSIM enables users to make specific requests to the database. These requests can be based on various criteria such as:

- Date
- Network
- Call type (voice or data)

etc...

Therefore customers can get a complete snapshot of all their SIM cards or lines activity for a specific period of time (per day, month or year).

[iec-telecom.com](http://iec-telecom.com)

## EASY & EFFICIENT ACCOUNT MANAGEMENT TOOL:

access your data 24/7 wherever you are.

## TRAFFIC MONITORING:

complete logs details for both prepaid and postpaid accounts.

## USAGE & REPORTING:

access and download account and billing history.

## PREPAID ACCOUNT:

order, activate and recharge. Check account balances and call details.

## CONSUMPTION LIMITS & ALERTS:

set specific limits for a device(s) or groups of postpaid SIM cards and receive email notifications when the limit is reached.

