

# Optimised messaging & videoconferencing solution for low bandwidth environment

OneTeam, powered by DigiGone, is specially designed to offer connectivity in areas with limited or no GSM even over extremely limited bandwidth. With digitalisation increasingly transforming operations across a variety of sectors worldwide, OneTeam delivers crisp and high-quality communications at sea and to remote areas.

Team members across the world can simultaneously communicate with real-time voice, text, video, and data transfers to make critical business decisions and stay in touch with their friends and families. OneTeam's Bandwidth Select feature enables reliable connectivity over optimised channels to save time and costs. Moreover, with live remote technical support, OneTeam delivers the most comprehensive communications solution for teams no matter where they operate.

#### **BENEFITS**

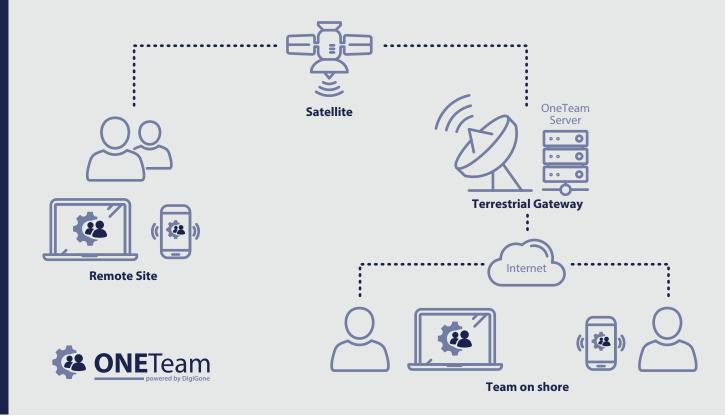
- Optimised videoconferencing: in the maritime sector as well as for operations in areas with limited/no GSM coverage
- Advanced visibility: experts from HQ and vendors may examine the issue first-hand via video stream and guide remote teams in real-time
- File exchange: support files (from schematics and drawings to technical manuals and operational guides) can be transferred via chat, assisting remote teams to fix a problem/apply an update as and when required without the need to send a technician opsite
- Bandwidth select: control the bandwidth used to as low as 40Kbps for encrypted video, audio, IM chat, and file transfers, and to as low as 8 Kbps for audio bandwidth only

#### **EFFICIENCY AND SECURITY**

- Hold video calls using bandwidth as low as 40Kbps
- Communicate with multiple members of your team, securely and simultaneously
- Protect your conversations with OneTeam's 256 bit AES encryption
- 3G/4G, BGAN, Fleet Broadband, GX, FX, Thuraya IP, VSAT

### REMOTE TECHNICAL REPAIR SUPPORT

OneTeam brings remote technicians, doctors, or vendors to the onsite situation via a real-time live video. This enables field staff to collaborate more efficiently with the remote experts and resolve issues with minimal errors.



Besides live streaming video and audio, OneTeam transmits still pictures and files between onsite and remote locations to provide a comprehensive assessment and the best solution.

## USE YOUR EXISTING EQUIPMENT

No need to purchase expensive 'special' equipment. Use your existing devices such as:

- Windows PC
- Android Phone or Tablet
- iPhone or iPad

Easily installs onto Intrinsically Safe devices for work in hazardous environments.

### ABOUT OPTICONNECT

OneTeam is one of the applications included in the OptiConnect suite by IEC Telecom. Powered by DigiGone, this app portfolio offers a wide range of communications devices, designed to operate in a low-bandwidth environment:

- OneAssist: remote maintenance delivered over hands-free handset
- OneMonitor: video surveillance software with advanced remote access
- OneHealth: portable digital telemedicine kit



