

IEC Telecom Wins CSR Initiative of the Year at the Oil & Gas Middle East Awards 2026

- *Recognised for advancing corporate social responsibility through a scalable connectivity framework that enhances crew welfare and working conditions offshore*
- *Supporting 5,000+ crew members offshore with structured and transparent access to communication*
- *Delivering measurable impact: up to 50% faster troubleshooting, 85% fewer complaints, and 39% cost optimisation through intelligent traffic routing*

Dubai, UAE, 01 April 2026: [IEC Telecom UAE](#) has been named winner in the *CSR Initiative of the Year* category at The [Oil & Gas Middle East Awards 2026](#), for its commitment to improving working conditions in the offshore energy sector through advanced connectivity solutions. The recognition has been awarded for IEC Telecom's Welfare System, a purpose-built solution supporting crew wellbeing through reliable, structured, and accessible communication at sea, while enabling operators to manage connectivity in a sustainable and controlled manner.

As expectations around corporate social responsibility continue to evolve, access to reliable communication is increasingly recognised as a fundamental component of crew wellbeing. While the role of connectivity in enabling effective CSR is undeniable, the central issue for the industry lies in delivering welfare services in a sustainable and scalable manner for both operators and end users. Recent surveys indicate that although the majority of crew members actively monitor their data usage, they still frequently exceed their allocated limits. This creates additional pressure and adds operational complexity to the rollout of welfare initiatives. This highlights both the growing importance of connectivity and the limitations of traditional provisioning models. For energy companies, this creates a dual challenge: supporting workforce welfare while maintaining control over operational costs.

To address this industry imperative, IEC Welfare integrates multiple satellite networks into a comprehensive solution, delivering resilient, high-performance connectivity for offshore personnel. Designed for multi-user environments such as accommodation barges, offshore platforms, and offshore support vessels (OSVs), the system enables equitable access to connectivity while ensuring efficient resource allocation through intelligent network management geared towards cost-efficient traffic routing. This model allows companies to deploy large-scale welfare programmes while maintaining full visibility and control over bandwidth consumption and associated costs, positioning IEC Welfare as a critical enabler of CSR initiatives.

Alaa Alsadi, Commercial Vice President for the Energy sector, IEC Telecom UAE, commented: *"The energy sector starts with its **people**. Ensuring that offshore personnel stay connected with their families and the world around them is no longer a luxury, it is a **responsibility**. With IEC Welfare, we provide a practical way for operators to give back to their workforce, while maintaining a sustainable and efficient framework for managing connectivity. This recognition reinforces our belief that technology can play a meaningful role in improving working conditions and supporting a more responsible and human-centric energy industry."*

Over the past twelve months, IEC Telecom has deployed the solution across multiple offshore sites and vessels, supporting over 5,000 rotating users each month. Beyond operational efficiency, the system has contributed to a measurable improvement in crew experience, reducing troubleshooting time by up to 40–50% and decreasing user complaints by 85%, while enabling operators to achieve up to 39% cost savings through optimised connectivity management.

The recognition was presented as part of *The Oil & Gas Middle East Awards*, organised by Oil & Gas Middle East, a flagship industry platform that has, for many years, brought together key stakeholders to celebrate achievements, share best practices, and drive progress as the sector advances towards a more connected, efficient, and sustainable future. In addition to winning the *CSR Initiative of the Year* category, IEC Welfare System was also highly commended under the *Innovation in Action* category, further highlighting IEC Telecom's contribution to the energy sector.

About IEC Telecom Group

IEC Telecom Group is an international satellite service operator with nearly three decades of engineering expertise in voice and data communications. Its portfolio encompasses a comprehensive range of satellite products, LEO/GEO/LTE solutions, and value-added services. The Group's mission is to advance digitalisation at sea. Backed by an in-house network engineering team, IEC Telecom designs bespoke connectivity solutions for all vessel types and offshore projects of any scale or complexity. With global stock management capabilities, the company ensures timely delivery worldwide.

In the UAE, IEC Telecom has maintained a strong presence for over 20 years, with offices in Abu Dhabi and Dubai. The Group is also represented in France (headquarters), Norway, Sweden, Türkiye, Kazakhstan, Singapore, Malaysia, and Indonesia.

For more information, visit www.iec-telecom.com.